



VISION

Vision of our company is to become, through sustainable development, globally recognized producer of sack kraft and MG paper, with recognizable product quality, as well as solutions in packaging papers area.

MISSION

Our mission is to create and deliver, through sustainable development and striving to perfection, our products (services) that are meeting demands and expectations of our clients, as well as to achieve business results, which are meeting expectations of our owners, employees, partners and society.

QUALITY AND ENVIRONMENT PROTECTION POLICY

Obligation of all employees is to build and keep image of recognizable partner, who provides to its clients best solutions for their needs.

Basic principles of our quality policy are:

- Continuous monitoring of demands and increase customer satisfaction.
- Strive to provide and keep constant presence amongst leading companies in European and world market
- Keep track of and implement scientific achievements, as well as changes in standards, in area of paper, packaging and **environment protection**.
- Quality and *hygiene conditions of the production, in compliance with GMP (Good Manufacturing Practice)*, are to be adopted as a permanent assignment of managerial and production structures, in all levels inside the company,
- Constant increase in business efficiency, with objective of increasing satisfaction of employees, management and owner.
- Provide constant education to employees, and in such way, bring them to position of active creators of the quality.
- Support and stimulate creativity of employees, their initiative and responsibility for product quality.
- Monitor unconditionally all **environmental norms**, to have our products and environment in compliance with highest standards.
- **Conduct environment protection through protection of environment, production area, with sustainable use of resources, and preventing pollution.**
- Continuously monitor and comply with all legal regulations, in respect to safety at work, health safety, **environment protection** and fire protection.
- Build long-term and partner relations with our suppliers, and give contribution to their development.
- By own actions, become respectable member of "HAYAT HOLDING" group.
- By supreme professionalism in doing their jobs, all employees in "Natron-Hayat" d.o.o. Maglaj are giving their share of contribution in achieving presented objectives.

Executive Directors: Mirko Stanić,

Muhamed Zahirović,

Sejo Mulalić

02.12. 2020.godine

Managing director:

Ömer Eğilmez